

## Accessibility Statement for Waltham Forest Jobs Website – 2025/26

This accessibility statement applies to the website for the Waltham Forest Jobs and Skills Portal: <https://walthamforestjobs.org>

This website is run by the Employment, Business and Skills team at Waltham Forest Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader.

We have taken steps to ensure that the language used on this website is clear, straightforward and easy to understand, making the content as accessible as possible for all users, including those with cognitive disabilities or limited English proficiency.

### How accessible is this website:

This website consists of text, images and simple hyperlinks. It has limited moving images, audio or video content.

This site has passed automated and simple manual accessibility checks but please let us know if any part of this website is not fully accessible for you.

### Enforcement procedure:

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the ‘accessibility regulations’). If you are not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

### Technical information about this website’s accessibility:

We are committed to making our websites accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is fully compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard.

**Preparation of this accessibility statement:**

This statement was prepared on 13 September 2021. It was last reviewed on 13 February 2025.

This website was last tested on 28 April 2022. The test was carried out by a contracted user experience consultant.

We used this approach in deciding on a sample of pages to test: main page and a manual check of other pages. Our consultant used automated testing (including WAVE Web Accessibility Evaluation Tool and Accessibility Insights) as well as manual testing using in-browser emulators.

We used the approach suggested at: [‘Doing a basic accessibility check if you cannot do a detailed one’](#)

**Reporting accessibility problems with this website:**

We want to improve the accessibility of this website.

If you find any problems not listed on this page, or think we are not meeting accessibility requirements, please contact us using the details provided below:

**Post:** Employability Team, Queens Road Learning Centre, 97 Queens Road  
Walthamstow, London, E17 8QR

**Email:** [opportunitiesteam@walthamforest.gov.uk](mailto:opportunitiesteam@walthamforest.gov.uk)

**Telephone:** 020 8496 2974

We will consider your request and get back to you within five working days with an initial reply.